



Cash | Food | Medical | Child Care

How to apply for, renew or update your assistance



Telephone (Monday – Friday, 8 a.m. – 4 p.m.)
844.640.6446



Online Self-service Portal (SSP)
ssp.Benefits.Ohio.gov

See back for available options to submit your documents or verifications to JFS.

For questions about

Adult Protective Services (24/7)
Report abuse, neglect or exploitation of seniors
330.643.7217

Ohio EppiCard
866.320.8822 or EppiCard.com

Ohio Direction Card
866.386.3071 or ebt.acs-inc.com

OhioMeansJobs Center
330.633.1050 or OhioMeansJobs.com/Summit

Ohio Medicaid Consumer Hotline
800.324.8680 or OhioMH.com

Social Security
800.772.1213 or SocialSecurity.gov

Unemployment
877.644.6562 or UnemploymentHelp.Ohio.gov



ILENE SHAPIRO
COUNTY EXECUTIVE

Department of Job and Family Services

Options for submitting your documents to JFS



E-mail

SummitE-Docs@JFS.Ohio.gov



Fax

866.351.8292



Online Self-service Portal (SSP)

ssp.Benefits.Ohio.gov



Drop box *(located outside main entrance)*

Summit County DJFS, 1180 S. Main St., Akron, OH 44301



Public Library

During regular business hours, you can fax/scan documents and verifications free of charge at any of the following libraries in Summit County.

Akron-Summit County Public Library*

ALL 19 LOCATIONS

akronlibrary.org/locations

Barberton Public Library*

602 W Park Ave, Barberton, OH 44203

barbertonlibrary.org

Cuyahoga Falls Library*

2015 3rd St, Cuyahoga Falls, OH 44221

fallslibrary.org

Stow-Munroe Falls Public Library*

3512 Darrow Rd, Stow, OH 44224

smfpl.org/about/hrsloc

Twinsburg Public Library*

10050 Ravenna Rd, Twinsburg, OH 44087

twinsburglibrary.org

***NOTE:** Akron-Summit County Public Library, Barberton Public Library, Cuyahoga Falls Library, Stow-Munroe Falls Public Library, and Twinsburg Public Library have partnered with Summit County Job and Family Services (SCJFS) to provide on-site office hours at various library locations, where you may meet one-on-one with a case manager. **Visit SummitDJFS.org for participating libraries, including days, times, and locations.**



In-person Monday – Friday, 8 a.m. – 4 p.m.

Summit County DJFS, 1180 S. Main St., Akron, OH 44301



U.S. Mail

Summit County DJFS

1180 S. Main Street, Suite 102

Akron, OH 44301